

Richard Johnson, Jr

Silver Spring, MD
240.232.6152
nokiafinland07@gmail.com

Summary of Qualifications

- Windows/Mac
- Audio & Sound
- Computer Hardware & Software
- Videography (DSLR)
- App Development
- Wordpress

Leadership

- High School, *Top of IT Class*
- A-List Enterprise LLC , *Lead Developer*
- The Queen Charis Show, *Key Grip*
- Ward & Ward, *IT Manager*

Professional Experience

COMPUTER GEEKS

Field Technician, *Washington, DC* August 2017 - Current

- Responded to service call around the DC, Maryland & Virginia Area for tech support.
- Diagnosed technical programs and repaired computers as needed.
- Backed up data, wipe & re-installed OS on client computers as needed.
- Setup new servers & migrated data & applications over.

COMPUTECH , LLC

IT Migrations *Mclean, Virginia* July 2017- December 2017

- Traveled to PNC bank locations to setup new laptops/desktops.
- Logged inventory for all equipment in and out,.,
- Migrated old data & applications to server & restored on upgraded systems.
- Worked thru technical programs and followed guidelines & instructions.

PUBLIC HEALTH INSTITUTE

Assistant IT/ Admin System Support Technician *Washington, DC* September 2016- Nov 2016

- Repaired computers & laptops, including re-imaging & some hardware)
- Setup & maintained conference room equipment
- Setup & troubleshooted IP phone & Web conference systems.
- Answer Helpdesk inquiries and tickets.
- Organize, breakdown , label & setup all IT equipment in company office move.
- Audit, inventory and account for computer and IT related equipment.
- Setup New computer equipment, ergonomics and phones.

WARD & WARD MENTAL HEALTH SERVICES.

IT Administrator, *Washington, DC* September 2014- September 2015

- Ran oversight for the purchases of computers, laptops, printers & other equipment for 50+ employees including in office and off premises.
- Maintained updates, upgrades along with password & other necessary IT polices including password reset & creation for email, user login & online applications.
- Responded to on-site/off-site service calls & troubleshooted problems.
- Maintained & monitored backups weekly & when necessary.
- Wipe, Cleaned & Installed software on computers as well with email setup including on mobile devices.
- Dealt with equipment upgrades such as outages, swap outs & repair on network devices, switches, UPCs & etc.

Education

Phillips School Of Laurel, - High School Diploma 2007
Comptia A+ Training